

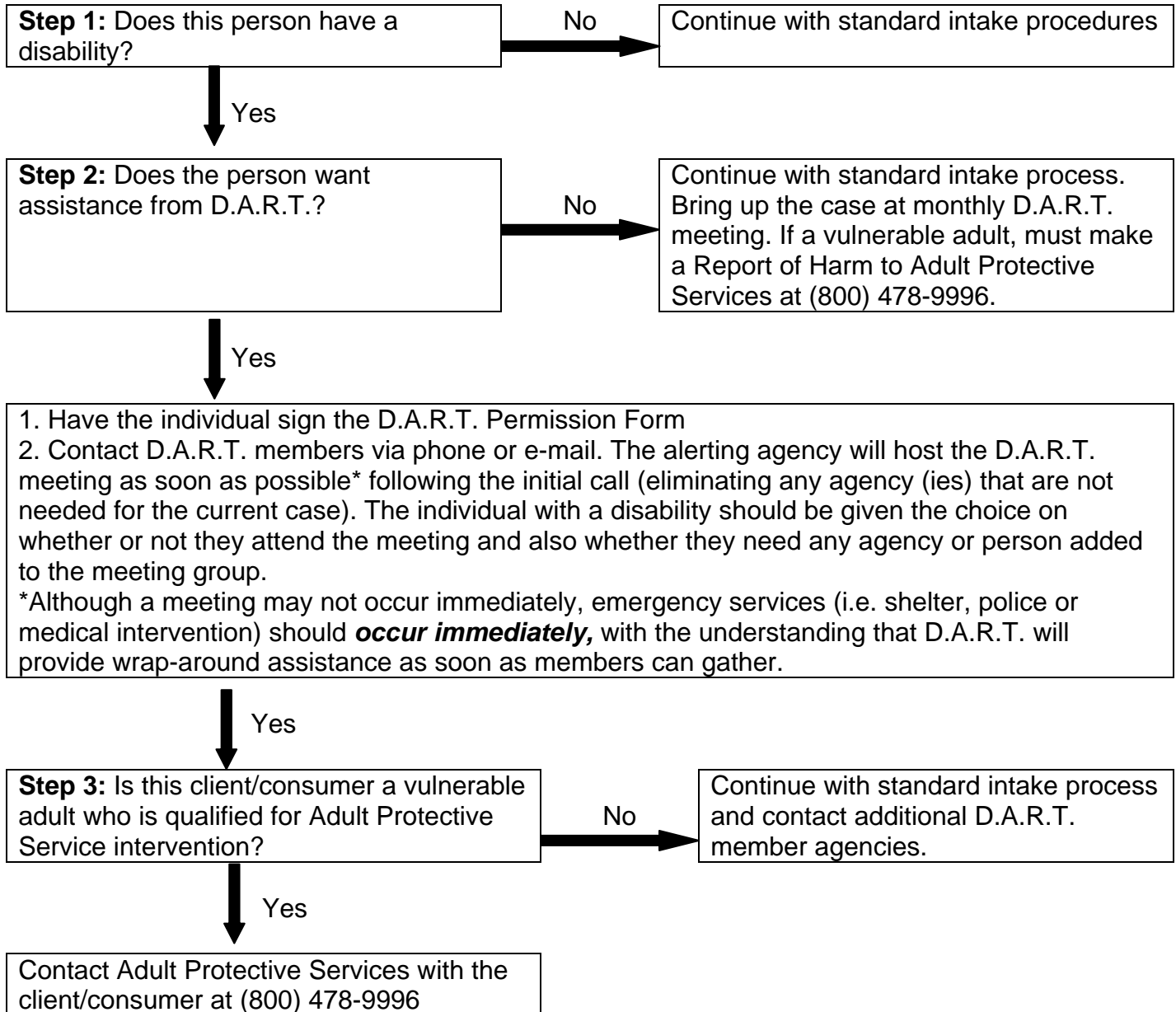


Section 5

Regional Interventions:

Far North

Intervention Procedures for Victim Service Providers



Detailed Intervention Procedures for Victim Service Providers

Step 1: Does this person have a disability?

Your first task is to find out if the person has a disability. This can be done during intake or phone calls by stating:

“Our agency provides accommodations for people with disabilities as required by the Americans with Disabilities Act, if you need any accommodations to receive services from our agency you can request those now or when you talk with...”

Remember Discrimination based on disability is illegal; therefore information on a disability cannot be used to screen someone out or to keep them from receiving programs and services.

A sample accommodation checklist is provided In Appendix 2, once a person states they need accommodations to participate, this checklist can help to identify what needs the person has.

Step 2: Does the person want assistance from D.A.R.T.?

When someone discloses that they have a disability, the staff at the victim service agency should find out:

- If he/she wants assistance from D.A.R.T. and it's member agencies
- If the person's disability/victim related needs are more than your agency can handle alone

If YES:

Once the person states that they wish intervention by D.A.R.T. staff should:

1. Have the individual sign the D.A.R.T. Permission Form
2. Contact D.A.R.T. members via phone or e-mail. The alerting agency will host the D.A.R.T. meeting as soon as possible* following the initial call (eliminating any agency (ies) that are not needed for the current case).
3. The individual with a disability should be given the choice on whether or not they attend the meeting and also whether they need any agency or person added to the meeting group.

*Although a meeting may not occur immediately, emergency services (i.e. shelter, police or medical intervention) should **occur immediately**, with the understanding that D.A.R.T. will provide wrap-around assistance as soon as members can gather.

If NO:

Referring agency should continue with their standard intake practice and bring up the case at the monthly D.A.R.T. for review. If the person is a vulnerable adult, a Report of Harm must be made within 24 hours to Adult Protective Services at (800) 478-9996.

Step 3: Is this client/consumer a vulnerable adult who is qualified for Adult Protective Service intervention?

If YES:

Reporting to Adult Protective Services

AS 47.24.010- Reports of Harm

The following persons who, in the performance of their professional duties, have reasonable cause to believe that a vulnerable adult¹ suffers from abandonment², exploitation³, abuse⁴, neglect⁵, or self-neglect⁶ shall report the belief to the Department of Health and Social Services at (800) 478-9996, within 24 hours:

- Physician or other licensed health care provider
- Mental health professional as defined in AS 47.30.915 (11) and including a marital and family therapist licensed under AS 08.63
- Pharmacist
- Administrator of a nursing home, residential care or health care facility
- Guardian or conservator
- Police officer
- Village public safety officer
- Village health aide
- Social worker

¹ "Vulnerable adult" means a person 18 years of age or older who, because of physical or mental impairment, is unable to meet the person's own needs or to seek help without assistance.

² "Abandonment" means desertion of a vulnerable adult by a caregiver

³ "Exploitation" means unjust or improper use of another person or another person's resources for one's own profit or advantage

⁴ "Abuse" means

- The willful, intentional, or reckless non-accidental, and non-therapeutic infliction of physical pain, injury, or mental distress; or
- Sexual assault under AS 11.41.410 or 11.41.420

⁵ "Neglect" means the intentional failure by a caregiver to provide essential care or services necessary to maintain the physical and mental health of the vulnerable adult

⁶ "Self-neglect" means an act or omission by a vulnerable adult that results, or could result in the deprivation of essential services necessary to maintain minimal mental, emotional, or physical health and safety

- Member of the clergy
- Staff employee of a project funded by the Department of Administration for the provision of services to older Alaskans, the Department of Health and Social Services, or the Council on Domestic Violence and Sexual Assault
- Employee of a personal care or home health aide program
- Emergency medical technician or a mobile intensive care paramedic
- Caregiver⁷ of the vulnerable adult
- Certified nurse aide.

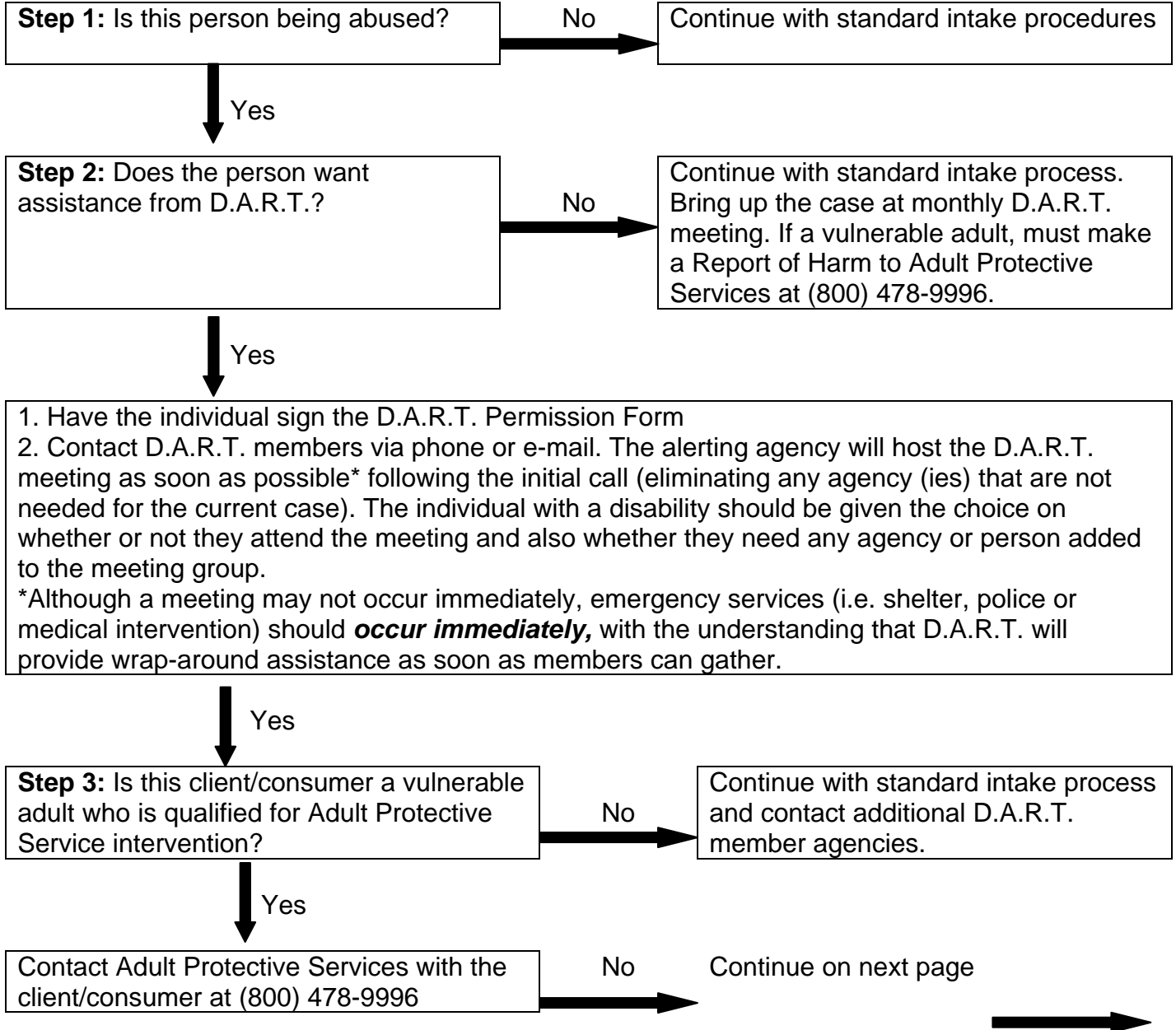
Anyone, regardless of whether or not they fit into one of the categories above, may report cases of abandonment, exploitation, abuse, neglect, or self-neglect of vulnerable adults.

Reports may include the name and address of the reporting person and must include the name and address of the vulnerable adult; information relating to the nature and extent of the abandonment, exploitation, abuse, neglect, or self-neglect; any other information that the reporting person believes might be helpful in an investigation of the case or in providing protection for the vulnerable adult. See Report of Harm Form in Appendix 3, it is also available at <http://www.hss.state.ak.us/dsds/apsreport.htm>

Additional information on Statute 47.24.010-.900 can be found at <http://www.andvsa.org/legal/Law/vulnerableAdults.htm>

⁷ "Caregiver" means a person who is providing care to a vulnerable adult as a result of a family relationship, or who has assumed responsibility for the care of a vulnerable adult voluntarily, by contract, or by court order; or an employee of an out-of-home care facility who provides care to one or more vulnerable adults

Intervention Procedures for Disability Service Providers



Step 4: Was the client/consumer sexually assaulted?

Yes →

Does the client/consumer want intervention? If yes contact:
Arctic Women In Crisis-Barrow
Hotline Phone: (907) 852-0261

Bering Sea Women's Group-Nome
Hotline Phone: (907) 443-5444

Norton Sound Health Corporation
SART Program-Nome (907) 443-3221

NSB Health Emergency
Crisis Line: (800) 478-0267
(907) 852-0267

↓ No

Step 5: Is the person in danger from their abuser?

Yes →

Does the client/consumer want intervention? In an emergency, call 911 with the client/consumer. An emergency involves danger to a person's safety or property. Use the non-emergency number only if there is no danger at that time, or have client/consumer go to the nearest law enforcement agency to make report in person

↓ No

Step 6: Is the person injured?

Yes →

Does the client/consumer want intervention?

- Call 911 or local police with the client/consumer
- Find out if the client/consumer wants/needs to go to the hospital or his/her own doctor. Makes contacts as needed.

↓ No

Step 7: Does the client/consumer have a safe place to go?

No →

Does the client/consumer want intervention? Call one of the shelters with the client/consumer:
Arctic Women in Crisis (Barrow)
(907) 852-0274 or (800) 478-0267

- Talking with the client/consumer without her personal assistant may bring about suspicion, anger or resentment from the personal assistant, and increase the risk of harm. Understand the dynamics of asking the support person to leave the room and discuss these dynamics with the client/consumer.
- Tell the client/consumer if you are a mandated reporter before beginning the screening process, and explain the reporting procedures if he/she discloses abuse.
- Pause during the screening procedures to ask how he/she is doing and feeling.

Some abuse screening questions you can ask include:

In the last year, has anyone:

- Made you feel unsafe?
- Yelled at you over and over again or hurt your feelings?
- Refused or neglected to help with an important personal need such as using the bathroom, eating, or drinking?
- Damaged or kept you from using a phone, wheelchair, cane, walker, or other assistive device?
- Refused to give you your medication, kept you from taking it, or given you too much or too little?
- Stolen money, valuables, equipment, or medication, forged checks, or used your credit / debit card or information without your permission?
- Threatened or actually hit, slapped, kicked, pushed, shoved, handled you roughly, restrained, or otherwise physically hurt you?
- Touched you in a sexual way you did not want, or forced you to have sexual activities?

Some additional ways to ask about abuse:

- “Violence against people with disabilities is so common that I ask all my clients/consumers about any problems they may be experiencing in their lives”
- “Do you feel safe in your relationship/ home? “
- “How is your home life? Are you safe in your home?”
- “Sometimes clients/consumers tell me that they have been hurt by someone close to them. Could this be happening to you?”
- Have you ever been subjected to emotional or physical abuse by your partner, a loved one or someone you know?”

If the client/consumer answers “**yes**” to any of these questions, follow the protocol to determine the correct course of action.

Step 2: Does the person want assistance from D.A.R.T.?

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If YES:

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*Although a meeting may not occur immediately, emergency services (i.e. shelter, police or medical intervention) should **occur immediately**, with the understanding that D.A.R.T. will provide wrap-around assistance as soon as members can gather.

If NO:

Referring agency should continue with their standard intake practice and bring up the case at the monthly D.A.R.T. for review. If the person is a vulnerable adult, a Report of Harm must be made within 24 hours to Adult Protective Services at (800) 478-9996.

Step 3: Is this client/consumer a vulnerable adult who is qualified for Adult Protective Service intervention?

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⁸ "Vulnerable adult" means a person 18 years of age or older who, because of physical or mental impairment, is unable to meet the person's own needs or to seek help without assistance.

⁹ "Abandonment" means desertion of a vulnerable adult by a caregiver

exploitation¹⁰, abuse¹¹, neglect¹², or self-neglect¹³ shall report the belief to the Department of Health and Social Services at (800) 478-9996, within 24 hours:

- Physician or other licensed health care provider
- Mental health professional as defined in AS 47.30.915 (11) and including a marital and family therapist licensed under AS 08.63
- Pharmacist
- Administrator of a nursing home, residential care or health care facility
- Guardian or conservator
- Police officer
- Village public safety officer
- Village health aide
- Social worker
- Member of the clergy
- Staff employee of a project funded by the Department of Administration for the provision of services to older Alaskans, the Department of Health and Social Services, or the Council on Domestic Violence and Sexual Assault
- Employee of a personal care or home health aide program
- Emergency medical technician or a mobile intensive care paramedic
- Caregiver¹⁴ of the vulnerable adult
- Certified nurse aide.

Anyone, regardless of whether or not they fit into one of the categories above, may report cases of abandonment, exploitation, abuse, neglect, or self-neglect of vulnerable adults.

Reports may include the name and address of the reporting person and must include the name and address of the vulnerable adult; information relating to the

¹⁰ "Exploitation" means unjust or improper use of another person or another person's resources for one's own profit or advantage

¹¹ "Abuse" means

- The willful, intentional, or reckless non-accidental, and non-therapeutic infliction of physical pain, injury, or mental distress; or
- Sexual assault under AS 11.41.410 or 11.41.420

¹² "Neglect" means the intentional failure by a caregiver to provide essential care or services necessary to maintain the physical and mental health of the vulnerable adult

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¹⁴ "Caregiver" means a person who is providing care to a vulnerable adult as a result of a family relationship, or who has assumed responsibility for the care of a vulnerable adult voluntarily, by contract, or by court order; or an employee of an out-of-home care facility who provides care to one or more vulnerable adults

nature and extent of the abandonment, exploitation, abuse, neglect, or self-neglect; any other information that the reporting person believes might be helpful in an investigation of the case or in providing protection for the vulnerable adult. See Report of Harm Form in Appendix 3, it is also available at <http://www.hss.state.ak.us/dsds/apsreport.htm>

Additional information on Statute 47.24.010-.900 can be found at <http://www.andvsa.org/legal/Law/vulnerableAdults.htm>

Step 4: Was the client/consumer sexually assaulted? Does the client/consumer want intervention?

Contact the sexual assault program in your area:

Arctic Women In Crisis

Barrow, AK 99723

Hotline Phone: (907) 852-0261

Bering Sea Women's Group

Nome, AK 99762

Hotline Phone: (907) 443-5444

Norton Sound Health Corporation

SART Program

PO Box 1710

Nome, AK 99762

(907) 443-3221

NSB Health Emergency

Crisis Line: (800) 478-0267

(907) 852-0267

Step 5: Is the person in danger from their abuser? Does the client/consumer want intervention?

In an emergency, call 911 with the client/consumer. An emergency involves danger to a person's safety or property. Use the non-emergency number only if there is no danger at that time, or have client/consumer go to the nearest law enforcement agency to make report in person

Step 6: Is the person injured? Does the client/consumer want intervention?

- Call 911 or local police with the client/consumer

- Find out if the client/consumer wants/needs to go to the hospital or his/her own doctor. Makes contacts as needed.

Step 7: Does the client/consumer have a safe place to go? Does the client/consumer want intervention?

Safety is a priority and while it may not seem fair that the client/consumer should have to leave their home because of what their abuser has done, sometimes it is the only way the person can be safe. Can the client/consumer:

- Stay with a friend or relatives? (A woman should not stay with a man unless he is a relative; it can hurt her chances of getting custody of her children and spousal support, as well as cause conflict with the abuser).
- Go to battered women's shelter? (Staff can help the client/consumer get legal and financial help as well as provide counseling and emotional support for the woman and her children).

If the client/consumer is experiencing violence or threatening behavior from someone there are steps he/she can take to plan for his/her safety and for the safety of the children. Keeping safe does not always mean leaving home, but leaving home without good planning can be a dangerous thing to do. Call one of the shelters with the client/consumer:

Arctic Women in Crisis (Barrow)

(907) 852-0274 or (800) 478-0267

Serves: Barrow, Anaktuvuk Pass, Atqasuk, Kaktovik, Nuiqsut, Point Hope, Point Lay and Wainwright

Maniilaq Family Crisis Center (MFCC) (Kotzebue)

(907) 442-3969 or (888) 478-3969

Serves: Kotzebue, Ambler, Buckland, Candle, Deering, Kiana, Kivalina, Kobuk, Noatak, Noorvik, Point Hope, Selawik and Shungnak

Bering Sea Women's Group (Nome)

(907) 443-5444 or (800) 570-5444

Serves: Nome, Brevig Mission, Diomedes, Elim, Gambell, Golovin, Koyuk, Savoonga, Shaktolik, Shishmaref, Stebbins, St. Michael, Teller, Unalakleet, Wales, and White Mountain

Step 8: Does the person need a protective order? Does the client/consumer want intervention?

What are protective orders?

Protective orders are court orders from a judge that order your abuser not to:

- Harm you in any way;

- Talk to you or send messages to you;
- Make threats to hurt or harass you;
- Enter your home, work place, or a vehicle you drive;
- Possess a deadly weapon, such as a knife or gun, if a weapon was used to assault you or your abuser had the weapon while abusing you.

In addition, the judge may order:

- that you have temporary custody of your children;
- that the police go with you to your home to provide protection while you get personal possessions; and help you get the vehicle; and
- other safety provisions

There are three types of civil protective orders available to victims of domestic violence in Alaska. (18) Each type of order provides a different type of protection, and how you get protection is different for each type of order.

The three types of orders are:

- **Emergency 72-Hour Protective Order**-are designed to protect you from immediate danger. You may get one when a judge is unavailable to give you a hearing for a temporary order.
- **Ex Parte 20-Day Protective Order**-are designed to give you protection if the judge thinks you are in danger of being harmed before you have your hearing for a Regular Protective order.
- **Regular Protective Order** (Although this order generally lasts for one year, the provision prohibiting your abuser from threatening to commit or committing acts of domestic violence, stalking, or harassment against you, remains in effect **indefinitely** unless the court says otherwise.)

To get obtain protective orders go to your local court or shelter. You may request both an ex parte protective order petition, and a hearing for a regular one year protective order. See Appendix 4 for Sample Protection Order Petitions.

Ambler-Magistrate

PO Box 86028
Ambler, AK 99786
(907) 445-2137

Barrow-Presiding Judge

1250 Advik Street, Suite 212
Barrow, AK 99723
(907) 852-4800

Gambell (Served by Nome Court)

Kotzebue- Clerk of Court

Superior Court Judge
750 Bison St
Kotzebue, AK 99752
(907) 442-3664
(907) 442-3208
(907) 442-3109 TTY

Kiana (Served by Kotzebue Court)

Kobuk (Served by Kotzebue Court)

Nome-Superior Court Judge

113 Front St
Federal Building, Second Floor
Nome, AK 99762
(907) 443-5216
(907) 443-5216 TTY

Noorvik (Served by Kotzebue Court)

Point Hope (Served by Kotzebue Court)

Selawik (Served by Kotzebue Court)

Shungnak (Served by Kotzebue Court)

Savoonga (Served by Nome Court)

Unalakleet-Magistrate

Box 250
Unalakleet, AK 99684-0250
(907) 624-3015

Step 9: Assist the person in developing a safety plan (See Appendix 5)

Regional Resources-Far North

Victim/Survivor Resources

Domestic Violence/Sexual Assault Agencies

Arctic Women in Crisis (Barrow)

(907) 852-0274 or (800) 478-0267

Serves: Barrow, Anaktuvuk Pass, Atkasuk, Kaktovik, Nuiqsut, Point Hope, Point Lay and Wainwright

Maniilaq Family Crisis Center (MFCC) (Kotzebue)

(907) 442-3969 or (888) 478-3969

Serves: Kotzebue, Ambler, Buckland, Candle, Deering, Kiana, Kivalina, Kobuk, Noatak, Noorvik, Point Hope, Selawik and Shungnak

Bering Sea Women's Group (Nome)

(907) 443-5444 or (800) 570-5444

Serves: Nome, Brevig Mission, Diomede, Elim, Gambell, Golovin, Koyuk, Savoonga, Shaktoolik, Shishmaref, Stebbins, St. Michael, Teller, Unalakleet, Wales, and White Mountain

District Attorney Office

Barrow - 2nd Judicial District

Sara Simpson, Assistant District Attorney

PO Box 490

Barrow AK 99723-0490

Court Building

(907) 852-5297

Nome - 2nd Judicial District

John A. Earthman, District Attorney

PO Box 160

Nome AK 99762-0160

State Office Building, Nome

(907) 443-2296

Kotzebue - 2nd Judicial District

Paul A. Roetman, Assistant District Attorney

241 5th Avenue, Kotzebue

PO Box 349

Kotzebue AK 99752-0349

(907) 442-3396

Disability Resources

Independent Living Center

Access Alaska Fairbanks

3550 Airport Way #3
Fairbanks, AK 99709
(907) 479-7940 (voice, TTY)
(800) 770-7940 (Toll Free)

Arctic Access

PO Box 930
Kotzebue, AK 99752
(907) 442-2393 (voice, TTY)
www.articaccess.org

Vocational Rehabilitation

Alaska Consortium of Tribal Vocational Rehabilitation Programs Inupiat Community of the Arctic Slope (ICAS)

PO Box 1610
Barrow, AK 99723
(907) 852-2448 or (888) 734-2448

Kawerak, Inc.

Vocational Rehabilitation Program
P.O. Box 948
Nome, AK 99762
(907) 443-4362 or (877) 759-4362

Maniilaq Association Vocational Rehabilitation

PO Box 325
Point Hope, AK 99766
(907) 368-2234/2067 or (800) 504-2268

Transportation

Barrow Paratransit

Phone: (907) 852-0276 (Health Dept)

Arctic Access (Kotzebue) Paratransit

Phone: (907) 442-3555 (Dispatch)

Other

Center for Human Development/UAA

2702 Gambell Street, Suite 103
Anchorage, AK 99503
(907) 272-8270
1 800 243-2199

The State of Alaska, Governor's Council on Disabilities and Special Education

3601 "C" Street, Suite 740
P.O. Box 240249
Anchorage, Alaska 99524-0249
Toll Free: 1 (888) 269-8990
From Anchorage: (907) 269-8990
Fax: (907) 269-8995

Hope Community Resources-Barrow/North Slope Borough Region

P.O. Box 2123
Barrow, AK 99723
(907) 852-0272
(907) 852-4242 Fax
<http://www.hopealaska.org/index.cfm>

Respite Care

Department of Health and Social Service
(907) 852-0270

Developmental Disabilities Program-Northern Regional Office

751 Old Richardson Highway, Suite 123
Fairbanks, Alaska 99701
(907) 451-5045 or (800) 770-1672
(907) 451-5093 TTY
Statewide Website: <http://hss.state.ak.us/dsds>